#### Model: All Motorola

- 1 Switch ON your phone with a not allowed SIM Card,
- 2 Phone show "Enter Special Code",
- 3 You can now enter the Unlock Code we send to you.

# WARNING: If one of theses messages appear:

- "Contact Service Provider"
- "Tampert Alter"
- "Wait before enter special Code"
- "Contact Service"

It's because you or somebody allready enter too many wrong codes, you just have to let phone ON on theses errors messages and after 40 min to 2 hours maximum the message "Enter Code Special" will appear again!

#### Model: Motorola A1000 and other A models

- 1 Click on the icon Phone
- 2 Enter the following keys: \*\* 057 \*
- 3 Mobile displays "locking enter personalization"
- 4 Enter the unlock code
- 5 Click Ok

# Model: Motorola L6i & L7i (not L6 and L7 without "i")

- 1 Press and hold "\*" key by dialing code 787090
- 2 The mobile displays: "Menu. Network"
- 3 Choose 'yes' and then press OK
- 4 The mobile ask you for code
- 5 Enter the code for unlocking.

#### Motorola 3G

If your phone is on a 3G network enter \*\*057\* Then enter the unlock code into the window

# Motorola CDMA & TDMA

Press 74663 # [Menu] [Menu] and you will be asked for a subsidy code Enter the code you receive Your phone is now unlocked

#### Motorola MPX

Switch ON your phone with a not allowed SIM card

If phone is asking for NETWORK PIN enter the NETWORK PIN we sent you

If phone is asking for SERVICE PROVIDER PIN. Enter the SERVICE PROVIDER PIN we sent you

Your phone is now unlocked

If phone is asking for NETWORK PUK

Power on the phone with the original card in and wait till phone is fully powered on and you have access to menu

Type \* # \* \* 3 6 4 # and press green button

You will get a error message and after it your will see Engineering menu

**Click Options** 

Click GSM Test

Select Send AT command

Now you will see a new window Saying "Send AT Command"

Type AT+CLCK="PN",0,"[SERVICE PROVIDER PIN or NETWORK PIN]" and press send If you get Response "0 []" phone is unlocked

If you get 1 error, then make sure you have typed the code correct and try the other code Switch your phone off, take battery out. Put battery back in. Power on the phone and leave it for 40 minitues to 5 hours until the message "Enter NETWORK PUK" is gone. Now enter the code received from us and 00000000 (eight zero's) as a new password.

If phone is asking for SERVICE PROVIDER PUK

Power on the phone with the original card in and wait till phone is fully powered on and you have access to menu

Type \* # \* \* 3 6 4 # and press green button

You will get a error message and after it your will see Engineering menu

**Click Options** 

Click GSM Test

Select Send AT command

Now you will see a new window Saying "Send AT Command"

Type AT+CLCK="PP",0,"[SERVICE PROVIDER PIN or NETWORK PIN]" and press send If you get Response "0 []" phone is unlocked

If you get 1 error, then make sure you have typed the code correct and try the other code If you do not have the original card or if the original card is not accepted because you flashed the phone with other firmware, then we can not help you

Model: V3xxr from AT&T Boot 06.24

For those who are experiencing problems with this phone you use this procedure

- 1 Get the code from UnlockBase server
- 2 Download Motorola Radiocomm v11.7.4
- 3 Install Radiocomm and all needed drivers (we recommend 3.5 version)

- 4 Open radiocomm and attach the phone wait until phone get connected to radiocomm or until drivers are fully installed if thats the case press "get imei" in radiocomm if imei appears in the screen the we are ready.
- 5 Press "gsm3" tab and in the left side of the screen look for "sbsdy\_lck" and select "get status" and hit execute if the phone returns 01 means that your phone is locked.
- 6 Now select check if valid and enter the 16 digits code from server and hit execute in the upper side of the screen must be appears that subsidy code is done know turn fo your phone and power it on and thats it