

## Unlocking instructions : How to enter unlock code Sidekick / Hiptop

### All models

1. Insert a non accepted SIM card and turn on the Sidekick
2. A dialogue screen will prompt you to enter the code:

Title: Special Code Required  
Dialog: Enter code to enable SIM  
Box for Code: 1-8 digits  
Options: Enable or Cancel

3. On you having entered the code a dialogue box will come up saying Authenticating code

In case you see the "Waiting for Activation Screen", hit the **Menu key** and the letter **L key** at the same time. The menu key is the top left key. By doing this, the waiting screen will go away and you will be able to make calls. For best results, hold down **Menu** and the **L key** until the Waiting for Activation screen disappears.

4. Your Sidekick/Hiptop cell phone is now unlocked

## Sierra wireless aircard

### Windows XP and 2000 via Communication Manager

1. Insert a non accepted SIM into PC Card and insert card into computer
2. Launch the Communication Manager program. The prompt will display "Incorrect SIM"

Note that you must have a generic Communication manager to be able to enter the code. If you you are using communication software from your provider you have to uninstall it and download the one from Sierra website directly.

3. In the "Please enter special code" field, enter the 8 digit unlock code.

If the message does not appear or "No SIM" is displayed, proceed to the HyperTerminal instructions.

4. Press **Send**
5. Your Sierra PC card is unlocked

### Windows XP and 2000 via HyperTerminal

Use these instructions if the Communication Manager software is not installed on the computer or if the Communication Manager instructions did not work the first time.

#### Identify COM Port:

1. With PC card inserted in computer, go to the Start menu>Settings>Control Panel
2. In the Control Panel, double-click on Phone and Modem Options
3. Click the Modems tab and the modems installed on the laptop will be listed
4. Locate the Sierra Wireless AirCard modem, and make note of the COM port in the "Attached To" column
5. Close all Windows and return to the desktop **Enter Unlock Code:**
  1. With PC card inserted in computer, go to the Start menu>Programs>Accessories>Communications>HyperTerminal Program
  2. In the Connection Description window, enter a name into the Name field and click **OK**. - Selection of an Icon is not required.
  3. In the Connect To window, leave the Phone Number blank.
  4. In the Connect Using field, select the COM port where the PC card (modem) is connected. Click **OK**. - Generally COM 1 is selected.
  5. Under Port Settings, select the "Bits per second" field to display 115200. Leave the default values in all of the other fields and click **OK**.
  6. Type **ATE1** and press **Enter**. - An OK response will return
  7. Type **AT+CLCK="PN",0,<8 digit unlock code>** and press **Enter**. - An OK response will return
  8. The PC card is now unlocked.

## Option Data Cards

### Windows XP and 2000 via HyperTerminal

#### Identify COM Port:

1. With PC card inserted in computer, go to the Start menu>Settings>Control Panel
2. In the Control Panel, double-click on Phone and Modem Options
3. Click the Modems tab and the modems installed on the laptop will be listed
4. Locate the Option modem, and make note of the COM port in the "Attached To" column
5. Close all Windows and return to the desktop

#### **Enter Unlock Code:**

1. With PC card inserted in computer, go to the Start menu>Programs>Accessories>Communications>HyperTerminal Program
2. In the Connection Description window, enter a name into the Name field and click **OK**. - Selection of an Icon is not required.
3. In the Connect To window, leave the Phone Number blank.
4. In the Connect Using field, select the COM port where the PC card (modem) is connected. Click **OK**. - Generally COM 1 is selected.
5. Under Port Settings, select the "Bits per second" field to display 115200. Leave the default values in all of the other fields and click **OK**.
6. Type **ATE1** and press **Enter**. - An OK response will return
7. Type **AT+CLCK="PN",0,<8 digit unlock code>** and press **Enter**. - An OK response will return
8. The PC card is now unlocked.

### Verify that the card is unlocked:

1. To verify card is unlocked, type 'ati+clck="pn",2' and press Enter.
2. If the command returns '0', then the card is unlocked.

## Samsung

If you received two unlock codes the first one is Unfreeze code. The second code is Network Unlock Code (NCK). If you received only one code from us it's a Network Unlock Code (NCK).

### How to remove Phone freeze

A frequent reason for Freeze Code to be enabled is when user enters several erroneous NCK codes.

If your cell phone shows a "Phone Freeze" message use the first code to unfreeze it. Enter the 8-digit code with SIM card in the phone when the "Phone Freeze" message is displayed, then press OK button (middle button, depending on phone branding can be called differently).

You will not see text appear on screen while typing.  
You can now proceed to entering Network Unlock Code.

### How to enter Network Unlock Code

#### Samsung Z510, Z650, Z320i

1. Power on without SIM card

2. Type in **\*\*CODE#** where CODE is the unlock code you received from CellCorner

### **Samsung Z105 and Z107**

1. Power on with a non accepted SIM card
2. Type in **#7465625\*638\*CODE#** (or **\*#7465625\*638\*CODE#**) where CODE is the unlock code you received from CellCorner
3. Press the **SEND** key, display should read, "Personalization Cancelled"

### **Samsung 3G series, D, Z-series, some A-, C-, E-, T-, X-series, other models**

1. Power on without SIM card
2. Type in **#7465625\*638\*CODE#** (or **\*#7465625\*638\*CODE#**) where CODE is the unlock code you received from CellCorner
3. Press the **SEND** key, display should read, "Personalization Cancelled"

### **Other Samsung models**

1. Power on without SIM card
2. Phone will ask for "Password"
3. Enter the unlock code you received from CellCorner  
Note: In some instances the phone won't ask for "Password" - enter the unlock code anyway

OR if phone shows "Insert Correct SIM card"

1. Power on with a non accepted SIM card
2. Type in **#0111\*CODE#** where CODE is the unlock code you received from CellCorner
3. Press the **SEND** key, display should read, "Personalization Cancelled"

**i607 Blackjack** Power on with incorrect (non accepted) SIM card, when asked to enter network pin enter provided unlock code.

No need to hold other keys while entering code

If you are unable to connect to the service provider or unable to make out-going calls or receive messages, this has nothing to do with your phone being locked. You need to force the Blackjack to change to GSM mode:

1. Power on the phone
2. Enter **\*#1546792\*#**
3. Select Option 3 **Network & Call Settings**

4. Select Option 5 **Network Mode**
5. Select **GSM**

## Quickfire

1. Power off device and remove AT&T SIM card
2. Insert SIM Card from another wireless carrier
3. Power on the handset
4. With the device in Portrait mode, tap the phone icon
5. Dial **\*#865625#** to enter the unlock code menu
6. Display now says "TO UNLOCK SIM ENTER UNLOCK CODE CORRECTLY. FIVE (5) TIMES WILL RESULT IN THE PERMANENT LOCK OF YOUR PHONE CONTINUE?"
7. Enter the 15-digit code given to you by, then tap **DONE**. If you entered an incorrect code, you will see the following message: "INCORRECT LOCK CODE" "INCORRECT UNLOCK CODE TRY AGAIN"
8. If the code is correct, tap on **DONE**. The handset is now successfully unlocked

## HP iPAQ

### iPAQ 6320, 6325, 6510, 6515

1. Power on phone with a non-original SIM card inserted
2. Wait approximately 30 seconds until the SimLock application appears (the delay may be longer if the user has previously attempted to unlock with the wrong code)
3. Enter your unlock code when prompted by the phone
4. Press **OK**
5. If the unlock code is correct, a success dialog will appear. Press **OK**

If the unlock code is incorrect, an error dialog will appear. After pressing **OK**, the user has to re-enter the unlock code after a delay (see above in Device Specific Information)

### iPAQ 6315

1. On the Today screen, tap **Start > Settings**
2. Tap the **Phone band** icon and choose " North America" or "Europe" or "Asia" phone band

depending on where you are

3. Tap the **keyboard icon** to open the virtual keyboard
4. Tap **Shift** and then **Ctl** key to enable the keys
5. Tap the blank area below the band selection box to open the unlock tool
6. Tap **Shift** and then **Ctl** to disable the keys
7. Enter the unlock code you received from CellCorner, and tap **OK** when done
8. Wait for the device to validate the unlock code (about five seconds). You will see one of

the following screens:

### **"Unlock successful"**

The device is now unlocked and should continue booting.

### **"Unlock failed due to incorrect code"**

The user has three attempts to unlock. After three attempts, the device will refuse any more unlocking attempts. Perform a soft reset to reset the counter to perform additional unlocking attempts.

### **"Your phone is not ready for unlocking"**

This error message displays when the user tries to unlock when the phone application (not the device) is not in a steady state. It takes 30 seconds after powering on the phone for it to reach a steady state.

## **Palm One**

### **Treo 650, 680**

1. Power on phone with a non-original SIM card inserted
2. Turn wireless off
3. It will then say "Your phone cannot be used with this SIM card" ("SIM not allowed" in case of Treo 650). Click **OK**
4. Click dialpad tab, bottom of the screen far left
5. Using stylus enter **\*\*\*unlock code#** and press the green button
6. It will say "The sim lock has been removed from your phone"
7. Your phone is unlocked

### **Treo 750**

1. Power on phone with a non-original SIM card inserted
2. Turn wireless off
3. Using onscreen keyboard enter the supplied unlock code
4. Your phone is unlocked Important.

On some models the Num Lock is not automatically enabled so make sure it is ON before entering the unlock code.

alternative instructions

1. Power on phone with a non-original SIM card inserted
2. Go to menu and select **Phone Tool** or **Phone Application**
3. Using onscreen keyboard enter **\*\*\*CODE#** where CODE is the code supplied to you by Cellcorner.com
4. Select **Number** with stylus and phone will show that it's unlocked Important.  
On some models the Num Lock is not automatically enabled so make sure it is ON before entering the unlock code.

## Sony Ericsson

### All models

1. Power on your phone without SIM card or with Original one
2. Press **joystick left** once
3. Press \* twice
4. Press **joystick left** once
5. Phone will say "Personalize with MNC2" or "Personalized with MNC3"
6. Wait approximately 5 seconds
7. The display will indicate "Network" and a picture of a closed padlock
8. Press **Select**
9. The display will indicate "Unlock (Net) 5" and "NCK:"
10. You can now enter the supplied unlock code
11. Phone will display "Network unlocked" and then "Insert SIM" message
12. Your phone is unlocked

If your phone has a jogdial press it down instead of joystick left.

## LG

### LG WATCHPHONE GD810

1. Insert a non original simcard and turn phone on
2. Insert PIN
3. Phone says "Invalid sim card"
4. Select "Emergency calls"
5. Enter **2945#\*71001#**
6. Sim unlock mode pop up
7. Select netlock
8. Enter your 16-digit unlock code and press ok
9. The phone will then reboot and the unlock is complete.

### LG INCITE CT810

1. Power on phone with original SIM card
2. Type **2945##810#**
3. In the menu that appears select **Sim unlock**
4. Enter supplied unlock code
5. Your phone is unlocked

### LG F2250

1. Power on phone with Orange SIM card inserted
2. While in the Start menu type **2945##3311#**
3. Return to the startup screen
4. Press Menu key
5. Select **Settings > Security > Sim Lock > Network > Deactivate**
6. Enter supplied unlock code
7. Your phone is unlocked

### LG U400

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945##9636#**
3. The phone will then prompt "Unlock sim". Press "OK"
4. The phone will then prompt "Network Unlock". Press "OK"
5. Enter the 8 digit unlocking code. Press OK. If the unlocking code comes with only 7 digits, add a **0** in front of the 7 digit code. If the unlocking code comes with only 6 digits, add **00** in front of the 6 digit code.

6. The phone will give you message "Success"
7. Go back to the main screen and enter **2945##88110#**
8. The phone will then prompt "Unlock sim". Press "OK"
9. The phone will then prompt "Network Unlock/Lock" but if you scroll down you will see a message Enter SP Lock. Enter SP Code
10. Then press "OK"
11. Your phone is unlocked

### LG U8110

1. Power on phone with a non-original SIM card inserted
2. Type **277634##**
3. Select "Sim Unlock"



4. Enter supplied unlock code
5. Your phone is unlocked

### **LG U8150, other UMTS models**

1. Power on phone with a non-original SIM card inserted
2. Type **277634##**
3. Go to menu "SIM Lock"
4. Enter supplied unlock code
5. Your phone is unlocked

### **LG U8210**

1. Power on phone with a non-original SIM card inserted
2. Type **277634##**
3. Go to "Sim Test" and type **2945##**
4. Select "Sim Unlock"
5. Enter supplied unlock code
6. Your phone is unlocked

### **LG CU400, CU500 Cingular AT&T**

1. Power on phone with a non-original SIM card inserted
2. Phone will display "Invalid SmartChip" If the phone doesn't display "Invalid SmartChip" power off and on, then try again
3. Type **159753##**
4. Select "1 Unlock USIM", then "1 network lock"
5. Phone will display "Enter NCK, Remaining 5"
6. Enter the 8 digit unlock code
7. Select "OK"
8. Your phone is unlocked

### **LG CU575, CU515 Trax Cingular AT&T**

1. Power on phone with a non-original SIM card inserted
2. Phone will display "Invalid SmartChip" If the phone doesn't display "Invalid SmartChip" power off and on, then try again
3. Type **\*#865625#**
4. Select option 1 and then again select 1
5. Enter the supplied unlock code
6. Your phone is unlocked

### LG CU720, TU720, other SHINE series

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **\*#865625#CODE** where CODE is the unlock code provided by CellCorner
3. Select "OK"
4. Your phone is unlocked

If this didn't work you can also try to repeat the above steps with a non-original SIM card inserted

### LG CE110

1. Prior to unlocking reset the phone to "Factory Default"
2. Power on phone with a non-accepted SIM card
3. Select "Cancel" - phone will displays "Phone restriction code"
4. Enter supplied unlock code
5. Select "OK"
6. Your phone is unlocked

### LG CE500

1. Power on phone with Cingular SIM card
2. Type **2945#\*7101#**
3. Select **Settings > Security > Sim Lock > Network > Deactivate**
4. Enter supplied unlock code
5. Your phone is unlocked

### LG KG275

1. Power on phone with non original SIM card
  2. Type in the code you received from Cellcorner.com
  3. Press "Send" key
  4. Your phone is unlocked
- If this didn't work append **##** to the end of the entered code

### LG C3310

1. Power on phone with a non-original SIM card inserted
2. Type **2945#\*3311#**
3. Go to "Menu" and then to "Settings"
4. Select "Security"
5. Select "Network Provider" and then "Deactivate"
6. Enter supplied unlock code

7. Your phone is unlocked

### **LG Invision CB630**

1. Power on phone with a original AT&T SIM card inserted
2. Type **\*#865625#** in the phone menu
3. Press "Call"
4. Enter supplied unlock code
5. Your phone is unlocked

### **LG CU915**

1. Power on phone with a original SIM card inserted
2. Type **\*#865625#CODE** where CODE is the unlock code provided by CellCorner
3. Press "OK"
4. Your phone is unlocked

### **LG KE970 SHINE**

1. Power on phone with an original (from the locked carrier) SIM card inserted
  2. Press telephone icon at bottom of screen to bring up the phone keypad
  3. Type **2945#\*990#**
  4. A menu will pop up. Select "Sim unlock"
  5. Enter supplied unlock code and press "OK"
  6. The phone will then reboot
  7. Your phone is now unlocked
- or
8. Power on phone with an original (from the locked carrier) SIM card inserted
  9. Type **2945#\*9701#**
  10. Press "Call"
  11. Enter the supplied unlock code when prompted

### **LG KE990, KU990 VIEWTY**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Press telephone icon at bottom of screen to bring up the phone keypad
3. Type **2945#\*990#**
4. A menu will pop up. Select "Sim unlock"
5. Enter supplied unlock code and press "OK"
6. The phone will then reboot
7. Your phone is now unlocked

### **LG KF700 aka LG VIRGO**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945#\*700#**
3. A menu will pop up. Select "Sim unlock"
4. Enter supplied unlock code and press "OK"
5. The phone will then reboot
6. Your phone is now unlocked

### **LG KF750 aka LG SECRET**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945#\*750#**
3. A menu will pop up. Select "Sim unlock"
4. Enter supplied unlock code and press "OK"
5. The phone will then reboot
6. Your phone is now unlocked

### **LG KC550**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945#\*71001#**
3. A menu will pop up. Select "Sim unlock"
4. Enter supplied unlock code and press "OK"
5. The phone will then reboot
6. Your phone is now unlocked

### **LG KS360 aka QWERTY**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945#\*71001#**
3. A menu will pop up. Select "Sim unlock"
4. Enter supplied unlock code and press "OK"
5. The phone will then reboot
6. Your phone is now unlocked

### **LG KF755**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945#\*755#**
3. A menu will pop up. Select "Sim unlock"
4. Enter supplied unlock code and press "OK"

5. The phone will then reboot
6. Your phone is now unlocked

### **LG KF390**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945##390#**
3. A menu will pop up. Select "Sim unlock"
4. Enter supplied unlock code and press "OK"
5. The phone will then reboot
6. Your phone is now unlocked

### **LG KF600**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945##600#**
3. A menu will pop up. Select "Sim unlock"
4. Enter supplied unlock code and press "OK"
5. The phone will then reboot
6. Your phone is now unlocked

### **LG KS20**

1. Power on phone with an original (from the locked carrier) SIM card inserted
2. Type **2945##20#** and **2945##990#**
3. A menu will pop up. Select "Sim unlock"
4. Enter supplied unlock code and press "OK"
5. The phone will then reboot
6. Your phone is now unlocked

### **LG KG245 Vodafone Australia**

1. Insert an original (from the locked carrier) SIM card and power on the phone
2. Type **2945##7101#**. This will activate the extra menu
3. Select "Settings" -> "Security" -> "Sim lock" -> "Network"
4. Select "Deactivate"
5. Enter the 8-digit unlock code and press "OK"
6. Phone will display "Done"
7. Your phone is unlocked

### **LG KG800 CHOCOLATE, TG800 CHOCOLATE**

1. Insert an original (from the locked carrier) SIM card and power on the phone
2. While in standby enter **2945#\*5301#**. This will activate the extra menu
3. Select "Settings" -> "Security" -> "Sim lock" -> "Network"
4. Select "Deactivate"
5. Enter supplied unlock code and press "OK"
6. Your phone is unlocked

### LG T5100

1. Power on phone with a non-original SIM card inserted
2. Type **2945#\*5301#**
3. Go to "Menu" and then to "Settings"
4. Select "Security"
5. Select "Network Provider" and then "Deactivate"
6. Enter supplied unlock code
7. Your phone is unlocked

### LG C2200

1. Power on phone with a non-original SIM card inserted
2. Type **2945#\*2201#**
3. Go to "Menu" and then to "Settings"
4. Select "Security"
5. Select "Network Provider" and then "Deactivate"
6. Enter supplied unlock code
7. Your phone is unlocked

### LG G7020

1. Power on phone with a non-original SIM card inserted
2. Type **2945#\*70001#**
3. Go to "Menu" and then to "Settings"
4. Select "Security"
5. Select "Network Provider" and then "Deactivate"
6. Enter supplied unlock code
7. Your phone is unlocked

### LG C3100, C3380, F2300, KE260, KE970, KG120, KG220, KG240, KG280, KG290, KG800 CHOCOLATE, KU250, KU380, TG800 CHOCOLATE

1. Insert an original (from the locked carrier) SIM card and power on the phone

- LG C3100 press **2945#\*3101#**
  - LG C3380 press **2945#\*7101#**
  - LG F2300 press **2945#\*7101#**
  - LG KE260 press **2945#\*2601#**
  - LG KE970 press **2945#\*9701#**
  - LG KG120 press **2945#\*1201#**
  - LG KG220 press **2945#\*1201#**
  - LG KG240 press **2945#\*3311#**
  - LG KG280 press **2945#\*7101#**
  - LG KG290 press **2945#\*7101#**
  - LG KG800 press **2945#\*7101#**
  - LG KU250 press **2945#\*250#**
  - LG KU380 press **2945#\*380#**
- 
- A Secret menu will appear
  - Select "Settings", "Security" and then "Sim lock"
  - Enter supplied unlock code and press "OK"
  - Your phone is unlocked

### **LG KU311, KU800, L600V, U8150, U8210, U8500**

1. Insert a non-original SIM card and power on the phone

- LG KU311 press **815118#\*#**
  - LG KU800 press **82652#\*#**
  - LG L600v press **815118#\*#**
  - LG U8150 press **277634#\*#**
  - LG U8210 press **277634#\*#**
  - LG U8500 press **277634#\*#**
- 
- Enter supplied unlock code and press "OK"
  - Your phone is unlocked

## **Blackberry**

### **5xxx, 6xxxx, 7xxx Series (except for BB 7100 and 7130) Attention!**

Be extra cautious while entering the code. Blackberry phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message.

1. Turn wireless mode off
2. Go to "Options" menu

3. Go to "SIM card" then press the jogdial to select it
4. Type **MEPD** (not case sensitive). You will not see text appear on screen while typing
5. It will say "Network active"
6. Press and hold the ALT key (half moon looking key on the lower left side)
7. While holding the ALT key type in **MEPE** (not case sensitive). You will not see text appear on screen while typing
8. When prompted enter supplied unlock code
9. After entering the code press the jog dial
10. Your phone is unlocked

### **Blackberry 7100, 7130** Attention!

Be extra cautions while entering the code. Blackberry phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message.

1. Turn wireless mode off
2. While on the home screen click the "Tools" icon
3. Go to "Options" menu
4. Select "Settings"
5. Go to "SIM card" then press the jogdial to select it. You should see the phone number and the SIM ID number
6. Type **MEPP2** (not case sensitive). You will not see text appear on screen while typing. Press **ALT** and **2** simultaneously to get number 2.
7. Enter supplied unlock code
8. After entering the code press the jog dial
9. Your phone is unlocked

### **Blackberry 8100 Pearl** Attention!

Be extra cautions while entering the code. Blackberry phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message.

Unlocking can be done without SIM card inserted

1. Turn wireless mode off
2. While on the home screen click the "Settings" icon
3. Go to "Options" menu
4. Select "Advanced options"
5. Go to "SIM card" then press the jogdial to select it
6. Type **MEPP2**. You will not see text appear on screen while typing. Press **ALT** and **2** simultaneously to get number 2.
7. Enter supplied unlock code
8. After entering the code press the trackball once
9. Your phone is unlocked



If the unlocking code is entered incorrectly the next attempt to unlock the device will be delayed for 10 seconds increments. The number of unlocking attempts is limited. When this number is reached the phone will be permanently blocked.

alternative instructions

1. Insert SIM card into the device
2. Power on the phone and turn Wireless Off
3. Go to "Settings" then "Options" menu and select "Advanced options"
4. Go to "SIM card" then press the jogdial to select it
5. Type **MEPPD**. Please note that you will not see what you type on the screen.
6. Type **MEPP2**. You will not see text appear on screen while typing  
Press **ALT** and **2** simultaneously to get number 2.
7. Enter supplied unlock code
8. After entering the code press the trackball once
9. Your phone is unlocked

alternative instructions for some Vodafone Blackberry 8100

1. Insert non original SIM card into the device
2. Power on the phone and turn Wireless Off
3. Go to "Settings" then "Advanced options"
4. Go to "SIM card" then press the jogdial to select it
5. Type **MEPP2** while holding Alt, multitap enabled (hold [Alt], type [M] [ER] [OP] [OP] [TY].  
Please note that you will not see what you type on the screen.
6. When prompted with "Enter Network MEP code (255 left)" on the screen, enter the 16-digit network unlock code provided for your phone, then press **Enter**
7. Pull the battery out of the phone
8. Switch the phone on and the phone will be automatically unlocked

If the unlocking code is entered incorrectly the next attempt to unlock the device will be delayed for 10 seconds increments. The number of unlocking attempts is limited. When this number is reached the phone will be permanently blocked.

To unblock such phone, it must be taken to a RIM service centre. No outgoing calls including emergency call is possible when the phone is blocked.

### **Blackberry Curve, 8800, 8300** Attention!

Be extra cautions while entering the code. Blackberry phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message. Unlocking can be done without SIM card inserted

1. Turn wireless mode off

2. While on the home screen click the "Settings" icon
3. Go to "Options" menu and select "Advanced options"
4. Select "SIM card"
5. Hold the ALT key while typing **MEPE**. You will not see text appear on screen while typing
6. You should be presented with a prompt "Enter Network MEP Code"
7. Enter supplied unlock code
8. After entering the code press the trackball once
9. Your phone is unlocked

If the unlocking code is entered incorrectly the next attempt to unlock the device will be delayed for 10 seconds increments. The number of unlocking attempts is limited. When this number is reached the phone will be permanently blocked.

To unblock such phone, it must be taken to a RIM service centre. No outgoing calls including emergency call is possible when the phone is blocked.

### alternative instructions

1. Turn wireless mode off
2. While on the home screen click the "Settings" icon
3. Go to "Options" menu and select "Advanced options"
4. Select "SIM card"
5. While holding the ALT key type **MEPD**. You will not see text appear on screen while typing
6. While holding the ALT key type **MEPE**. You will not see text appear on screen while typing
7. You should be presented with a prompt "Enter Network MEP Code"
8. Enter supplied unlock code
9. After entering the code press the trackball once
10. Your phone is unlocked

### **Blackberry 8700, 8700c, 8707** Attention!

Be extra cautions while entering the code. Blackberry phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message. Unlocking of these models requires a SIM card inserted (active or inactive)

1. Turn wireless mode off
2. While on the home screen click the "Settings" icon
3. Go to "Options" menu and select "Advanced options"
4. Select "SIM card"
5. Hold the ALT key while typing **MEPE**. You will not see text appear on screen while typing
6. You should be presented with a prompt "Enter Network MEP Code"

7. Enter supplied unlock code
8. After entering the code press the trackball once
9. Your phone is unlocked

### **Blackberry 8230 Curve** Attention!

Be extra cautions while entering the code. Blackberry phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message.

1. Press the "menu" key
2. Scroll and select "Manage connections"
3. Select "Turn all connections off"
4. Press "Escape" to go back to the "Home" screen
5. Go to "Options" menu and select "Advanced options"
6. Select "SIM card"
7. Hold the ALT key while typing **MEPD**. You will not see text appear on screen while typing.

This opens up a personalization menu

8. Hold the ALT key while typing **MEP2**. You will not see text appear on screen while typing  
Press **ALT** and **2** simultaneously to get number 2.
9. You should be presented with a prompt "Enter Network MEP Code"
10. Enter supplied unlock code
11. After entering the code press the trackball once
12. Restart your phone and restore connections by following the first two steps
13. Your phone is unlocked

### **Blackberry 9000, 9500, 9530 Storm** Attention!

Be extra cautions while entering the code. Blackberry phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message.

1. Insert any sim card
2. Scroll and select "Manage connections"
3. Select "Turn all connections off"
4. Press "Escape" to go back to the "Home" screen
5. Go to "Options" menu and select "Advanced options"
6. Select "SIM card"
7. Select "Show keyboard"
8. Hold the ALT key while typing **MEPD**. You will not see text appear on screen while typing.

This opens up a personalization menu

9. Hold the ALT key while typing **MEP2**. You will not see text appear on screen while typing  
Press **ALT** and **2** simultaneously to get number 2.
10. You should be presented with a prompt "Enter Network MEP Code"
11. Enter supplied unlock code
12. After entering the code press the trackball once
13. Restart your phone and restore connections by following the first two steps
14. Your phone is unlocked

Possible issues:

1. If you have issues with the phone not recognizing the network, make sure the radio is on by making sure it is not low on power.
2. Sometimes the phone requires you to do **MEPPD** instead of **MEPD** and if that occurs, you will need to do **EPP2** instead of **MEP2** **M**
3. If you have issues with the network not working after you have finished and the phone isn't low on power, switch from Global to GSM to Verizon a few times (keep on doing) and after 3 times of the process completed, leave it on GSM. Should work now.

### **Blackberry 9530 Storm from Verizon** Attention!

Be extra cautions while entering the code. Blackberry phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message.

1. Turn the phone sideways so you get the full qwerty keypad
2. Insert original sim card
3. Scroll and select "Manage connections"
4. Select "Turn all connections off"
5. Press "Escape" to go back to the "Home" screen
6. Go to "Options" menu and select "Status"
7. Input required info into Guarded Link to retrieve the unlock code
8. Go to "Options" and then to "Advanced options"
9. Select "Sim Card"
10. Hold the ALT key while typing **MEPD**. You will not see text appear on screen while typing. This opens up a personalization menu
11. Hold the ALT key while typing **MEP2**. You will not see text appear on screen while typing  
Press **ALT** and **2** simultaneously to get number 2.
12. You should be presented with a prompt "Enter Network MEP Code"
13. Enter supplied unlock code
14. After entering the code press the trackball once
15. Restart your phone and restore connections by following the first two steps
16. Your phone is unlocked

## **Motorola**

1. Power on phone with a non-original SIM card inserted

2. Enter unlock code when prompted
3. Your phone is unlocked

### **Warning!**

If one of the followings messages appear

"Contact Service Provider"

"Tampert Alter"

"Wait before enter special Code"

"Contact Service"

Power on the phone and leave it for 40 minutes to 5 hours until you see the message "Enter Special Code"

### **Motorola 3G (Z8, etc)**

1. If your phone is on a 3G network enter **\*\*057\***
2. Then enter the unlock code into the window

### **Motorola CDMA & TDMA**

1. Press 74663 # [Menu] [Menu] and you will be asked for a subsidy code
2. Enter the code you received from CellCorner.Com
3. Your phone is now unlocked

### **Motorola MPX**

1. Switch ON your phone with a not allowed SIM card
2. If phone is asking for NETWORK PIN enter the NETWORK PIN we sent you
3. If phone is asking for SERVICE PROVIDER PIN. Enter the SERVICE PROVIDER PIN we sent you
4. Your phone is now unlocked

If phone is asking for NETWORK PUK

1. Power on the phone with the original card in and wait till phone is fully powered on and you have access to menu
2. Type **\* # \* \* 3 6 4 #** and press green button
3. You will get a error message and after it your will see Engineering menu
4. Click **Options**
5. Click **GSM Test**
6. Select **Send AT command**
7. Now you will see a new window Saying "Send AT Command"
8. Type **AT+CLCK="PN",0,"[SERVICE PROVIDER PIN or NETWORK PIN]"** and press send

9. If you get Response "0 []" phone is unlocked
10. If you get 1 error, then make sure you have typed the code correct and try the other code

Switch your phone off, take battery out. Put battery back in. Power on the phone and leave it for 40 minutes to 5 hours until the message "Enter NETWORK PUK" is gone. Now enter the code received from us and 00000000 (eight zero's) as a new password.

If phone is asking for SERVICE PROVIDER PUK

1. Power on the phone with the original card in and wait till phone is fully powered on and you have access to menu
2. Type \* # \* \* **3 6 4 #** and press green button
3. You will get a error message and after it your will see Engineering menu
4. Click **Options**
5. Click **GSM Test**
6. Select **Send AT command**
7. Now you will see a new window Saying "Send AT Command"
8. Type **AT+CLCK="PP",0,"[SERVICE PROVIDER PIN or NETWORK PIN]"** and press send
9. If you get Response "0 []" phone is unlocked
10. If you get 1 error, then make sure you have typed the code correct and try the other code

If you do not have the original card or if the original card is not accepted because you flashed the phone with other firmware, then we can not help you

## NEC

### NEC N342i

1. Power on phone without a SIM card
2. Compose **\*\*00012\*CODE#** where "CODE" is the unlock code you received from CellCorner.Com
3. Your cell phone is now unlocked

### Other NEC models

1. Power on phone without a SIM card
2. Compose **#7320\*CODE#** where "CODE" is the unlock code you received from CellCorner.Com
3. Your cell phone is now unlocked

### Older NEC models

1. Power on phone without a SIM card
2. Compose **#3210\*CODE#** where "CODE" is the unlock code you received from

CellCorner.Com

3. Your cell phone is now unlocked

## Nokia

**All Nokia Models** Attention!

Be extra cautions while entering the code. Nokia phones have limited number of attempts after which your phone will permanently lock and become "hard-locked". If you received an error after entering the code STOP and contact us with the exact error message.

1. Power on phone without a SIM card
2. Compose **#PW+CODE+1#** where "CODE" is the unlock code you received from CellCorner.Com  
With FIDO-locked and some other phones you can try this combination first **#PW+CODE+7#**

To get letter P quickly press 3 times the star button ( \* )

To get letter W quickly press 4 times the star button ( \* )

To get sign + quickly press 2 times the star button ( \* )

3. You will see a message "SIM Restriction Off"
4. Your cell phone is now unlocked

## HTC, Pocket PC, XDA, Qtek, Dopod, i-Mate, XDA, etc

1. Power on phone with a non-original SIM card inserted
2. When prompted, enter unlock code you received from CellCorner.Com Attention! Use the onscreen keyboard and make sure that wireless mode is OFF.
3. Your cell phone is now unlocked

If you see a message **Sim lock. You can still make emergency calls** your phone has a blocked counter due to several previous incorrectly entered unlock codes. The only solution in this case is to upgrade phone's ROM which will reset the counter and allow to enter the code.

## Pantech

### Generic method

1. Power on phone with a non-original SIM card inserted
2. When prompted enter unlock code you received from CellCorner.Com Attention! Use the onscreen keyboard and make sure that wireless mode is OFF.
3. Your cell phone is now unlocked

### Pantech C150, C740 Matrix, other

1. Turn on phone with existing (original) SIM card
2. Enter **\*#865625#** at the idle screen
3. When prompted, enter 8 digit unlock code you received from CellCorner.Com and click "OK" (soft key)
4. Re-enter the unlock code
5. Your Pantech phone is now unlocked

## UTStarcom Quickfire

### GTX750R, Quickfire

1. Power on phone with original SIM card inserted
2. Enter **\*#865625#**
3. When prompted, enter 8 digit unlock code you received from CellCorner.Com and click "OK"
4. Your cell phone is now unlocked

## Sharp

### All Sharp phones

1. From front screen type **\*01763\*6371#**
2. The handset will reset back to the main screen
3. Press M button
4. Scroll to Security and press "SELECT"
5. Scroll to MEP locks and press "SELECT"
6. Enter your Handset Code (the default code is 0000) and press "OK"
7. Scroll to Network and press "SELECT"
8. Scroll to Deactivate and press "SELECT"
9. Enter Unlock Code we send to you and press "OK"
10. Handset should then display DONE and be unlocked



## Siemens

### All Siemens phones

1. Switch ON your phone with a not Allowed SIM Card,
2. Enter **\*#0000\*CODE#** where CODE is the unlock code you received from CellCorner.Com  
or
3. Switch ON your phone with a not Allowed SIM Card,
4. Enter **\*#0001\*CODE#** where CODE is the unlock code you received from CellCorner.Com

## Alcatel

### Generic method

1. Switch ON your phone without SIM Card
2. Enter **\*#0000\*CODE#** where CODE is the unlock code you received from CellCorner.Com
3. To finish enter **\*#0001\*CODE#** where CODE is the unlock code you received from CellCorner.Com

### Alcatel 531, 535

1. Turn on phone without SIM card
2. Press \* and without releasing it enter **787292**
3. When "Unlock Menu" appears click "Yes"
4. Enter the unlock code you received from CellCorner.Com
5. Your mobile phone is now unlocked

### Other Alcatel phones

1. Turn on your phone with a not allowed SIM Card
2. Message "Enter Network Key" will appear
3. Enter the unlock code you received from CellCorner.Com

## Sagem

### Sagem MY-S7

1. Switch ON your phone without SIM Card
2. Enter **\*##CODE#** where CODE is the unlock code you received from CellCorner.Com
3. Press "Call"

**All Sagem phones**

1. Switch ON your phone with a non original SIM Card
2. Phone will show "SIM VERROU"
3. Enter the code you received from CellCorner.Com
4. Your phone is now unlocked Attention! If your phone shows "CODE POSTE" it is because you have a Security Code. Default codes are 0000 or 1234.  
Security code cannot be calculated using IMEI number as it is a code placed by a user.